Rambler, Alexis

From: Besley, Sharon

Sent: Wednesday, July 14, 2021 9:33 AM

To: mark.tucker@mark1moving.com; Grube-Lybarker, Carri; Hall, Roger; Knowles, Alex

Cc: PSC_Contact; Wessinger-Hill, JoAnne

Subject: 2021-137-T, Application of Mark I to Amend Tariff (and Bill of Lading)

To All Parties:

Mr. Tucker:

We are in receipt of your email of July 12, 2021. We would appreciate if you would review the following points to resolve potential confusion to a customer:

- 1. In your April 21, 2021 Application to the Commission you state: "New Tariff: Three-hour minimum Monday-Thursday." However, in your Revised Tariff you state "October 2-April 30: Three hour minimum." You may wish to consider adding to the Revised Tariff that the three hour minimum is only for Monday-Thursday. By way of example, we have found the following statement may be more clear: "October 2-April 30 (Monday-Thursday): Three hour minimum."
- 2. In your application to the Commission you state: "Gun Safes Revised: 300 pounds and under no upcharge. 301 pounds and above \$150...." However, in your Revised Tariff you state: "If under 300 pounds, no extra charge, 301 and are \$150.00 plus the appropriate hourly rate." Perhaps there are missing words in your Revised Tariff?
- 3. In your application to the Commission you state you want to change the time a customer may make a claim from the current nine months to the proposed five days in your Bill of Lading. However, the Bill of Lading you sent to the Commission that you want to change is not the Bill of Lading approved by the Commission in Order No. 2016-749 in docket 2016-328-T. Perhaps the Office of Regulatory Staff has a different Bill of Lading on file?

We are awaiting the impact study of the Office of Regulatory Staff and appreciate your review of the above matters.

Yours sincerely,

Sharon Besley

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